

# **CLAIM REQUIREMENTS**

**National Family Care Life  
13530 Inwood Rd  
Dallas, Tx 75244  
972-387-8553**

## **CANCER CLAIMS**

**Claim Form  
HIPAA Authorization  
Attending Physician  
Pathology Report  
Admission & Discharge Summary**

## **CANCER OUTPATIENT CLAIMS**

**Claim Form  
HIPAA Authorization  
Attending Physician  
Pathology Report  
Outpatient Billings(chemo/rad)**

## **HEART ATTACK CLAIMS**

**Claims Form  
HIPAA Authorization  
Attending Physician Form  
Admission and Discharge Summary  
EKG/Cath Report**

## **INTENSIVE CARE CLAIMS**

**Claim Form  
HIPAA Authorization  
Itemized Hospital Statement**

## **ACCIDENT CLAIMS**

**Claim Forms  
HIPAA Authorization  
Attending Physician  
Admission and Discharge Summary**

## **EMERGENCY ROOM CLAIMS**

**Claim Forms  
HIPAA Authorization  
Emergency Room Billing  
show charges, dates and treatment)**

## **LIFE CLAIMS**

**Claim Forms  
HIPAA Authorization  
Certified Death Certificate**



**ATTENTION!**  
 This Claim Form is for you to complete. DO NOT leave it with your doctor or hospital. You MUST answer all questions and sign and date this form and return it to our office in order for us to process your claim.  
**THANK YOU**

**NATIONAL FAMILY CARE LIFE INSURANCE COMPANY**

13530 INWOOD ROAD DALLAS, TEXAS 75244 (972) 387-8553

**CLAIM FORM**

CHECK TYPE(S) OF CLAIM:  Cancer  Cancer—OP  Heart  Intensive Care Unit  Emergency Room  Accident  Life

(The furnishing of this blank or the preparation of proofs is not an acknowledgement of liability or waiver of the Company's rights.)

<b>1. IDENTIFICATION:</b>		<b>List all NFCL Policy Nos.</b>
a. Patient's Name: _____	Date of Birth: _____	
b. Premium Payor: _____	(Relation to Patient) _____	
c. Address: (Street) _____ (City) _____	(State) _____ (Zip) _____	
d. Social Security No.: _____	Phone No.: _____	
<b>2. SICKNESS DESCRIPTION:</b>		
a. Name of Condition? (Description of Illness/accident)		
b. Date First Symptoms?	c. Have you had this or similar Sickness before? If yes, when? Yes _____ Date _____ 19____ No _____	
<b>3. DOCTORS INFORMATION:</b>		
a. Date Doctor first consulted for this condition	Date _____ 19____	
b. Names and addresses of your Personal & Attending Physicians	Name _____ Address _____ Date _____ Name _____ Address _____ Date _____ Name _____ Address _____ Date _____	
<b>4. HOSPITAL INFORMATION</b>		
LIST ALL HOSPITAL CONFINEMENTS FOR TREATMENT OF THIS CONDITION:		
Name of Hospital: _____	Date Admitted: _____	
Address of Hospital: (Street) _____ City _____ State _____	Date Released: _____	
Name of Hospital: _____	Date Admitted: _____	
Address of Hospital: (Street) _____ City _____ State _____	Date Released: _____	
<b>5. TREATMENT INFORMATION</b>		
What kind of treatment have you received (Medical and/or surgical)? _____		
Describe and give Dates _____		
<b>6. COMMENTS</b>		

**IMPORTANT:** Every question must be fully answered. Use a separate piece of paper if additional space needed. Send form to Company at earliest Date.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_ Patient's Signature \_\_\_\_\_  
 (or Parent if under age 15)

Permanent mailing address of Premium Payor, Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Business Phone: \_\_\_\_\_ Area Code & Number \_\_\_\_\_ Home Phone: \_\_\_\_\_ Area Code & Number \_\_\_\_\_

V.A. Claim No. \_\_\_\_\_  
 Military Serial No. \_\_\_\_\_

**\*\*\*\*\*IMPORTANT NOTICE\*\*\*\*\***

**Please complete the attached Medical Release or we will not be able to assist you in obtaining Medical Records from hospital. Must list dates admitted and released.**



# NATIONAL FAMILY CARE LIFE INSURANCE COMPANY

13530 INWOOD ROAD DALLAS, TEXAS 75244 (214) 387-8553

### ATTENTION!

This Claim Form is for you to complete. DO NOT leave it with your doctor or hospital. You MUST answer all questions and sign and date this form and return it to our office in order for us to process your claim. THANK YOU

IMPORTANT—PLEASE NOTE: LIFE: 1. Beneficiary answers all questions on this form and returns. 2. Death Certificate. 3. Return Policy.  Yes  No

## CLAIM FORM

Complete all the information in the block checked.

(The furnishing of this blank or the preparation of proofs is not an acknowledgement of liability or waiver of the Company's rights.)

<b>1. IDENTIFICATION:</b>		<b>List all NFCL Policy Nos.</b>
a. Name of Deceased: _____ Date of Birth: _____ Date of Death: _____		
b. Beneficiary Relationship to Deceased: _____		
c. Address of Deceased (Street) _____ (City) _____ (State) _____		
d. Address of Beneficiary (Street) _____ (City) _____ (State) _____		
<b>2. CAUSE OF DEATH:</b>		
a. Illness: <input type="checkbox"/> Yes <input type="checkbox"/> No	c. Police Report Filed: <input type="checkbox"/> Yes <input type="checkbox"/> No	
b. Accident: <input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, list name of Police Department, State, County and Address: _____	
d. Date First Symptoms? _____	e. Has deceased had this or similar illness before? If yes, when? Yes _____ Date _____ 19____ No _____	
<b>3. DOCTOR'S INFORMATION:</b>		
a. Date Doctor first consulted for this condition: Date _____ 19____		
b. Personal Physician and Attending Physician(s):		
	Name _____	Address _____ Date _____
	Name _____	Address _____ Date _____
	Name _____	Address _____ Date _____
c. Name and address of Doctor who made last Electrocardiogram: Name _____ (Street) _____ (City) _____ (State) _____		
<b>4. HOSPITAL INFORMATION</b>		
LIST ALL HOSPITAL CONFINEMENTS FOR TREATMENT OF THIS CONDITION:		
Name of Hospital: _____	Date Admitted: _____	
Address of Hospital: (Street) _____ City _____ State _____	Date Released: _____	
Name of Hospital: _____	Date Admitted: _____	
Address of Hospital: (Street) _____ City _____ State _____	Date Released: _____	
<b>5. TREATMENT INFORMATION</b>		
a. What kind of treatment has deceased received (Medical and/or surgical)? _____		
Describe and give dates _____		
b. List names of any drugs taken in last two years and give dates first taken.	Drug _____	Date _____ 19____
	Drug _____	Date _____ 19____
<b>6. COMMENTS</b>		

**IMPORTANT:** Every question must be fully answered. Use a separate piece of paper if additional space needed. Send form to Company at earliest Date.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_ Beneficiary/Owner \_\_\_\_\_

Permanent mailing address of Premium Payer (Street) \_\_\_\_\_ (City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

Business Phone: \_\_\_\_\_ Area Code & Number \_\_\_\_\_ Home Phone: \_\_\_\_\_ Area Code & Number \_\_\_\_\_

V.A. Claim No. \_\_\_\_\_

Military Serial No. \_\_\_\_\_

## AUTHORIZATION STATEMENT

I hereby authorize any licensed physician, medical practitioner, hospital, clinic or other medical or medically related facility, insurance company, the Medical Information Bureau or other organization, institution or person, that has any records or knowledge of me or my past or present health, to give to the National Family Care Life Insurance Company, Dallas, Texas, any such information that they desire. I hereby waive all provisions of law forbidding the disclosure of such information.

(To facilitate rapid submission of such information, I authorize all said sources, to include but not limited to Retail Credit Company, except the Medical Information Bureau, to give such records or knowledge to any agency employed by the insurance company to collect and transmit such information.) A photographic copy of this authorization shall be as valid as the original.

Form 2XXCF 4/86 Date \_\_\_\_\_, 19\_\_\_\_

Signature: Beneficiary/Owner \_\_\_\_\_

**NATIONAL FAMILY CARE LIFE INSURANCE COMPANY**

**AUTHORIZATION FOR RELEASE OF INFORMATION**

I hereby authorize \_\_\_\_\_ to disclose my individually identifiable health information as described below, which may include information concerning communicable diseases such as Human Immunodeficiency Virus("HIV") and Acquired Immune Deficiency Syndrome("AIDS"), mental illness, chemical or alcohol dependency, laboratory test results, medical history, treatment, or any other such related information. I understand that this authorization is voluntary and I may refuse to sign this authorization. I further understand that treatment or payment cannot be conditioned on my signing of this authorization, except in certain circumstances such as for participation in research programs, or authorization of the release of testing results for pre-employment purposes. I understand that I may revoke this authorization in writing at any time except to the extent that action has been taken in reliance upon the authorization. \*\*This authorization will expire one hundred and eighty(180) days from the date of my signature, Unless I revoke the authorization prior to that time or unless otherwise specified by date, event or condition.

I understand the information disclosed by this authorization may be subject to re-disclosure by the recipient and will no longer be protected by the Health Insurance Portability and Accountability act of 1996.

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Print patient name _____	date of birth _____	social security number _____
Dates of service _____	_____	

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**Description of information to be released:(check all that apply)**

<input type="checkbox"/> DISCHARGE SUMMARY	<input type="checkbox"/> HISTORY&PHYSICAL	<input type="checkbox"/> OPERATIVE REPORT
<input type="checkbox"/> ITEMIZED BILL	<input type="checkbox"/> CARDIAC CATHERIZA	<input type="checkbox"/> PROGRESS NOTES
<input type="checkbox"/> CONSULTATION REPRT	<input type="checkbox"/> ER RECORD	<input type="checkbox"/> PATHOLOGY REPRT

**\*\*THE PURPOSE OF THIS DISCLOSURE IS INSURANCE PURPOSES\*\***

PLEASE FORWARD ALL REQUESTED INFORMATION TO: **National Family Care Life**  
13530 Inwood rd  
Dallas, Tx 75244  
800-527-0996

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PRINT SIGNATURE

\_\_\_\_\_  
RELATIONSHIP TO PATIENT

**PLEASE RETURN THIS FORM TO NFC CLAIMS DEPARTMENT, DO NOT LEAVE AT HOSPITAL**



**NATIONAL FAMILY CARE LIFE INSURANCE COMPANY**

P.O. BOX 809043 DALLAS, TEXAS 75380 (972) 387-8553

**ATTENDING PHYSICIAN'S STATEMENT**

PATIENT'S NAME _____		BIRTHDATE _____		Street Address _____	
				City _____ State _____ Zip _____	
PRIMARY DIAGNOSIS? (Must include ICD-9 code.)					
Date of Accident ? (If applicable)					
Date patient first consulted you for this condition?					
Date patient first noted symptoms before consulting you?					
List medications patient has taken for this condition in past 2 years.					
Has patient received consultation or treatment for this condition in the past year?					
Has patient ever had same or similar condition? Yes _____ No _____ If yes, when and describe.					
Please describe the pain (character, location, etc.) and the associated symptoms and findings (shock, dyspnea, arrhythmia, failure, etc.).					
What special studies were made (ECG, X-ray, etc.) ? When? What were the results?					
Dates of Hospital Confinement?		From _____ To _____			
Is any medication being taken (digitalis, anti-coagulants, coronary dilator drugs, etc.) ? Yes _____ No _____ If yes, please give type and dosage.					
DATE _____		PHYSICIAN'S NAME _____		DEGREE _____	
		(Please Print)			
ADDRESS _____		(Street)		(City)	
				(State)	
TELEPHONE _____		(AC)		(Zip)	
		(Number)		PHYSICIAN'S SIGNATURE _____	